

June 17, 2008

Ms. Andrea Brandi  
Traveler's Insurance

Dear Ms. Brandi,

I am writing both to thank Travelers Insurance for their superb claiming handling, but more to specifically to bring to your attention our gratitude and esteem for ANCO Environmental Services.

My profession is HUD contract management, so I work with contractors and administer restoration cases on a daily basis. The speed with which ANCO was able to complete this project was astounding. They met our time sensitive deadline and their costs projection with uncanny accuracy. They performed on time, and within budget. Most impressively they accepted our modest deposit (the best we could manage), then accepted Traveler's pricing adjustments even though we had agreed to pay more.

This was a six figure cleanup, as the oil from our leaking tank had passed beneath a section of our house, and then, carried by groundwater, had traveled off site. ANCO handled each project component from shoring to groundwater treatment, from concrete piers to surface restoration. Our buyer was very nervous, and we would have lost the sale if not for the professionalism and reputation of ANCO Environmental.

We heartily recommend ANCO for urban environmental projects, and will be pleased to provide a reference at any time.

Sincerely,

*Mike Biando*